

2020 LEAD GEN PACKAGE \$20,000 PER QUARTER



Full leads report



Opportunity to advertise 2 digital content pieces



Logo on all content and promotion

QUARTERLY PACKAGES

2ND QUARTER - \$20K



MAY

Online Event:

New Standards for Customer Contact Performance **JULY**

Online Event:

Modernizing Service Experience With Al and Digital BONUS JUNE

Market Study:

Modernizing Service Experience With Al and Digital

3RD QUARTER - \$20K



JULY

Online Event:

Modernizing
Service
Experiences
With Al and
Digital

AUGUST

Market Study:

Customer
Experience
Trends,
Challenges &
Innovations

SEPTEMBER

Online Event:

Customer Experience Trends, Challenges & Innovations

4TH QUARTER - \$20K



OCTOBER

Online Event:

Business
Continuity For
Customer
Contact

NOVEMBER

Online Event:

New Era Of Customer Insights & Analytics **NOVEMBER**

Market Study: Future of the

Contact Center - A Forecast **DECEMBER**

Online Event:

Future of the Contact Center - A Forecast

FULL LEAD GEN PACKAGE - ALL 3 QUARTERS - \$49,000 (\$60,000 VALUE)





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